

Dentist Name _____
Address _____
Phone & Fax _____
Email _____

Patient Name _____

Please allow 10 working days from the date received.

CROWNS & BRIDGES

Crown/Bridge

- All-Ceramic → E-Max
- Porcelain to Metal → Precious
 Semi-Precious
 Non- Precious
- Suntech Zirconia® → Layered (Porcelain)
 Full (Solid Zr)
- Full Cast → High Gold
 Medium Gold
 Low Gold
 NP (Silver)

Inlay/Onlay

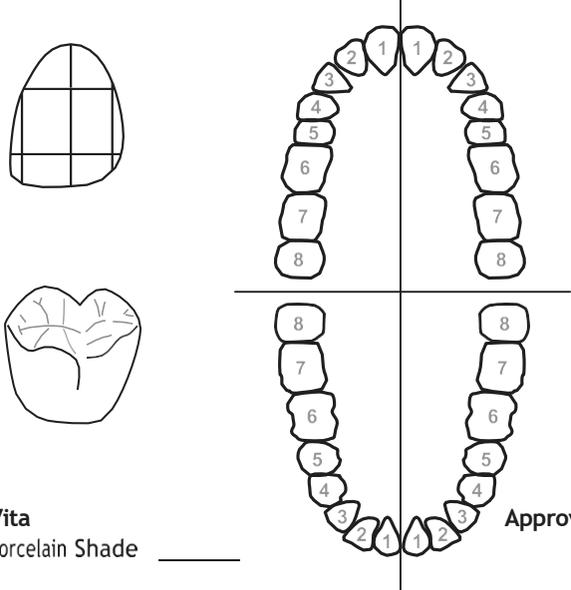
- All-Ceramic → E-Max
- Full Cast → 75% Gold
- Composite (Adoro)

Veneer → E-max

Post & Core → NP (Silver)
 SP (Silver)

3D Zirconia → Sunceram 3D HT

PLEASE SELECT TOOTH NOTATIONS



DENTURES & ORTHO

Upper

- Full → Acrylic DurAcetal
 Co/Cr Vitallium
- Partial → Sunflex® (No large free-end saddles)
 Acrylic DurAcetal
 Co/Cr Vitallium

Sun Dental 3D Digital Dentures

Lower

- Full → Acrylic
 Co/Cr (Mesh Strengtheners)
- Partial → Sunflex® (No large free-end saddles)
 Acrylic DurAcetal
 Co/Cr Vitallium

Approved for manufacture: _____

SPECIAL INSTRUCTIONS

By signing this prescription and/or submitting case information, I hereby give my written consent to Sun Dental Labs UK Ltd to share the personal information I have supplied on the prescription form with their approved third-party processors .

* The person signing this authorization and/or the dental practice accepts responsibility for payment over the related charges and agrees to pay all legal and collection costs in the event the account is in collections or litigation, including reasonable fees.

Signature _____

CROWNS & BRIDGES	
Due Date:	Approved for release:

DENTURES & ORTHO		
Due Date:	Approved for release:	Next Stage:
		<input type="checkbox"/> Bite & Tray
		<input type="checkbox"/> Wax Try-In Acrylic Tooth Shade _____
		<input type="checkbox"/> Re-Try
		<input type="checkbox"/> Fit Sunflex Tissue Shade <input type="checkbox"/> Pink <input type="checkbox"/> Med/Meharry <input type="checkbox"/> Lt Pink <input type="checkbox"/> Dk Meharry

MHRA
Medicines and Healthcare products Regulatory Agency
Safeguarding public health
MHRA 11342

DAMAS
Dental Appliance Manufacturers Audit Scheme
DAMAS #070158

This is a custom-made medical device that has been manufactured to satisfy the design characteristics and properties specified by the prescriber for the above-named patient. This medical device is intended for exclusive use by this patient and conforms to the applicable general safety and performance requirements specified in Annex I of the Medical Devices Regulations.

Storing, handling and instructions for use: It is recommended that before use, this medical device is stored in a clean and safe environment that prevents it from coming into contact with materials, equipment, acids or bleaches that could cause physical or chemical damage to the medical device. The medical device should not be subjected to extremes of temperature during storage. Where applicable, you should take care not to damage the medical device when removing it from its model.



1. All items supplied remain the property of SDL until payment is received.

2. All items are strictly nett and are payable within 30 days of invoice.

3. SDL reserves the right to check the credit rating of any client.

4. SDL will charge interest on overdue accounts at a rate of 5% per month which will be applied to the total amount outstanding including any previous interest charged.

5. No claims for credit will be considered after 21 days from the date of invoice.

6. Preferred impression techniques are full arch impressions either cured silicon or Impregum that are disinfected.

7. SDL's acceptance of an impression or other clinical record, without challenge, normally implies that it is fit for purpose.

8. Appliances are constructed to the specification prescribed on the laboratory work ticket. SDL is not responsible for the suitability of that specification.

9. SDL endeavours to interpret and follow the client's instructions correctly. If however, a mistake is made SDL will rectify the situation free of charge. SDL will not compensate dentist's fees consequential losses or expenses of any kind.

10. By fitting the appliance the client accepts that SDL has produced the appliance to the specification and satisfaction of the client.

11. SDL will not enter any kind of dialogue with patients as a result of them contacting us directly. Patients will immediately be referred back to the client. SDL will not compensate, any individual patient, in the event a product fails to meet the required prescription. The prescribing client will be expected to meet these cost.

12. The client is solely responsible for any additional costs and charges incurred through changing instructions from the original prescription.

13. SDL will only consider claims for remakes at a concessionary remake rate within 30 days from the date of delivery.

14. SDL reserves the right to charge for the remaking of an appliance.

15. SDL reserves the right to charge for shade changes.

16. A loss and handling charge is added to the weight of gold and precious alloys used.

17. SDL will charge for an express courier or postal service. At least £15 will be charged for 9am or Saturday deliveries.

18. SDL endeavours to deliver work on or before the delivery date specified by the client if, for any reason this has not been possible SDL will not compensate the dentist's fees, consequential losses or expenses of any kind.

19. Data Protection agreement and consent declaration for clients

We confirm that, when processing data on your behalf, we will comply with the relevant provisions of the Data Protection Act 1998 and the General Data Protection Regulation (GDPR - Regulation (EU) 2016/679)

20. GDPR Consent Statement/Declaration - By signing this prescription and/or submitting case information, I hereby give my written consent to Sun Dental Labs UK Ltd to share the personal information I have supplied on the prescription form with their approved third-party processors. This sharing of information is solely for the purpose of enabling the provision of the agreed services, specifically the manufacture of custom-made dental appliances, in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 1998.

Sun Dental Laboratories (UK) Ltd

Standard Terms and Conditions

(See website for Full Terms and Conditions)

Manufacturing Sites

Sun Dental Labs (UK) Ltd, Simpson House, Stanley Road, Barnsley, S70 3PG

Hoil Dental, 26c Lyon Road, Walton-on-Thames, England, KT12 3PU

The Bristol Crown Company Ltd 3 Unicorn Business Park, Brislington Bristol, BS4 4EX

Exceldent/Shimmer Dental Technology Development Co., Ltd. Building E district, A, Building F floor 3-5, (International Medical Industrial Park) No. 288 East Jichang Road Guangdong, Zhuhai 519040

CBD Dental Lab, INC

Sixth and seventh Floor of Building AB, No. 37 Sheng ping Road, Luo zu Community, Shi yan Town , Bao'an District, Shenzhen, Guangdong, China

Sun Dental Labs US.

1800 9th Avenue North St. Petersburg, FL 33713

Prescriber Feedback

To enable our dental laboratory to comply with Medical Devices Regulations for post market surveillance and in order to continue to improve our products and service, please inform us any feedback or issues with regards to the enclosed cases as soon as possible.

Sun Dental Labs Remake & Warranty Policy

The cost for fabricating custom made dental appliances cannot be refunded. A credit may be issued by SDL directly to a customer's account when cases do not meet SDL's standards for quality, function and aesthetics. Any credit balance on a SDL account must be used for lab services within 60 days from the date of issue or it will expire.

Remake Policy:

Eligible remakes will be done at no charge if received within 60 days of invoice date. All original case materials including models and impressions along with the dental restoration MUST be returned for credit consideration.

New cases will be billed if remake is required due to any of the following:

1. There is a shade or product change different from the original request.
2. Lab questioned die, margin, impression or bite and was advised to complete case.
3. Lab requested a try-in, customer declined and asked for a completed case.
4. Abutment required reduction due to undercuts/clearance and/or the teeth were re-prepped.
5. The partial denture fits the master cast.

Items ineligible for remake credit: Immediate Partial and Dentures or Veneers

All warranty terms and conditions are subject to change without notice

Warranty is for 2 years from the date of delivery. Limited 60-day warranty on Orthodontic appliances, night guards, and any repairs. This warranty is in lieu of all other warranties, whether expressed or implied and may not be modified by any agent, employee, representative or distributor of Sun Dental Labs, LLC.